PERFORMANCE AGREEMENT



PERFORMANCE AGREEMENT

(Managers directly accountable to the Municipal Manager)

MADE AND ENTERED INTO BY AND BETWEEN:

SEKHUKHUNE DISTRICT MUNICIPALITY

AS REPRESENTED BY THE MUNICIPAL MANAGER:

MR MISHACK MAHLAGAUME KGWALE

AND

DIRECTOR; CORPORATE SERVICES MR. NKWANE DANGER MATUMANE

THE EMPLOYEE OF THE MUNICIPALITY

FOR THE

FINANCIAL YEAR 2025-2026



PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Sekhukhune District Municipality herein represented by **Mr Kgwale M.M.** in his capacity as Municipal Manager (hereinafter referred to as the **Employer** or Supervisor)

And

Mr. Matumane N.D.

Employee of the Municipality (hereinafter referred to as the Director; Corporate Services)

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1. Chapter 6, Section 38 (b) of the Systems Act, requires the municipality to promote a culture of performance among its political structures, political office bearers and councilors and in its administration.
- 1.2. The resolutions by Council 27 August 2013 (OC27/08/13), recommended that a culture of performance be inculcated in the municipality by ensuring that all employees sign performance agreements and performance commitments.
- 1.3. When assessing the institutional performance of SDM, the Audit Committee also made a recommendation that all officials other than section 56 must enter into performance agreements and commitments in order to promote a culture of performance

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 Comply with the provisions of Section 38 (b) of the Systems Act;
- 2.2 Specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 Specify accountabilities as set out in a scorecard, which forms an Annexure B of the performance agreement;
- 2.4 Monitor and measure performance against set targeted outputs;
- 2.5 Use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.6 In the event of outstanding performance, to appropriately reward the employee; and
- 2.7 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

- 3.1 This Performance Agreement commenced on the 1st July 2025 until 30 June 2026. Thereafter a new Performance Agreement, scorecard, Personal Development Plan and Financial Disclosure shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and scorecard that replaces this Agreement at least once a year by not later than 30 days after the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the **Employee**'s contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4 PERFORMANCE OBJECTIVES

- 4.1 The scorecard (Annexure A) sets out-
 - 4.1.1 The performance objectives and targets that must be met by the **Employee**; and
 - 4.1.2 The time frames within which those performance objectives and targets must be met.
- The performance objectives and targets reflected in Annexure B are set by the **Employer** in consultation with the **Employee** and are based on the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the **Employer**, and shall include key objectives; key performance indicators; target dates and weightings, as follows:
 - 4.2.1 The key objectives describe the main tasks that need to be done.
 - 4.2.2 The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
 - 4.2.3 The target dates describe the timeframe in which the work must be achieved.
 - 4.2.4 The weightings show the relative importance of the key objectives to each other.
- 4.3 The **Employee**'s performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer**'s Integrated Development Plan (IDP).

5 PERFORMANCE MANAGEMENT SYSTEM

- The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the **Employer**, management and municipal staff of the **Employer**.
- The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.
- The **Employer** will consult the **Employee** about the specific performance standards that will be included in the performance management system as applicable to the **Employee**.

- The **Employee** undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- The criteria upon which the performance of the **Employee** shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
 - 5.5.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs) respectively.
 - 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
 - 5.5.3 KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- The **Employee**'s assessment will be based on his or her performance in terms of the outputs / outcomes (performance indicators) identified as per attached scorecard (**Annexure A**), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**:

Key Performance Areas (KPA's)	Weighting
Basic Service Delivery	
Municipal Institutional Development and Transformation	
Local Economic Development (LED)	
Municipal Financial Viability and Management	
Good Governance and Public Participation	
Spatial Rationale	
Total	100%

5.7 The CCRs will make up the other 20% of the **Employee**'s assessment score. CCR's which are deemed to be most critical for the **Employee**'s specific job, should be selected (√) from the list below as agreed to between the **Employer** and **Employee**. Three of the CCRs are compulsory for all section 56 managers and additional two shall be selected from the core occupational competencies.

CORE MANAGERIAL COMPETENCIES (CMC)	V	WEIGHT
Strategic Capability and Leadership		
Programme and Project Management		
Financial Management(Compulsory)	compulsory	
Change Management		
Knowledge Management		
Service Delivery Innovation		
Problem Solving and Analysis(Compulsory)	compulsory	
People Management and Empowerment(Compulsory)	compulsory	
Client Orientation and Customer Focus		
Communication		
Honesty and Integrity		
CORE OCCUPATIONAL COMPETENCIES (COC)		
Competence in Self Management		
Interpretation of and implementation within the legislative an		
national policy frameworks		
Knowledge of Performance Management and Reporting		

CORE COMPETENCY REQUIREMENTS (CCR) F	OR EMPLOYEES	
CORE MANAGERIAL COMPETENCIES (CMC)	$\sqrt{}$	WEIGHT
Knowledge of global and South African specific political, social		
and economic contexts		
Competence in policy conceptualisation, analysis and		
implementation		
Knowledge of more than one functional municipal field / discipline		
Skills in Mediation		
Skills in Governance		
Competence as required by other national line sector departments		
Exceptional and dynamic creativity to improve the functioning of		
the municipality		
Total percentage	-	100%

6. EVALUATING PERFORMANCE

- 6.1 The scorecard (Annexure A) to this Agreement sets out -
 - 6.1.1 The standards and procedures for evaluating the **Employee**'s performance; and
 - 6.1.2 The intervals for the evaluation of the **Employee**'s performance.
- Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee**'s performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.
- The **Employee**'s performance will be measured in terms of contributions to the goals and strategies set out in the **Employer**'s Integrated Development Plan (IDP).

7. PERFORMANCE APPRAISALS

The Annual Performance Appraisals will involve:

7.1 <u>Assessment of the achievement of results as outlined in the performance plan:</u>

- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale should be provided for each KPA.
- (c) The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.

7.2 Assessment of the CCRs

- (a) Each CCR should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CCR.
- (c) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score.

(d) The applicable assessment rating calculator (refer to paragraph 6.5.1) must then be used to add the scores and calculate a final CCR score.

7.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

7.4. Rating Scale

The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and CCRs:

Level	Terminology	Description	F	Ratin	a	
		2333p.13	1 2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.		•		
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.				
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.				1
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.				
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.				



7.5. EVALUATION PANEL

For the purpose of evaluating the annual performance of Managers directly accountable to the Municipal Manager an evaluation panel constituted of the following persons must be established-

- a. Municipal Manager;
- b. Chairperson of the Performance Audit Committee and/or the Audit Committee Member;
- c. Member of the Mayoral or Executive Committee;
- d. Municipal Manager from another municipality;
- e. PMS (as Secretariat)

8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1. The performance of each **Employee** in relation to his / her performance agreement shall be reviewed on the following dates; with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter

: July – September (review by October)

Second quarter

: October –December (review by January)

Third quarter

: January - March (review by April)

Fourth quarter

: April – June (review by July)

- 8.2 The **Employer** shall keep a record of the mid-year review and annual assessment meetings.
- 8.3 Performance feedback shall be based on the **Employer**'s assessment of the **Employee**'s performance.
- 8.4 The **Employer** will be entitled to review and make reasonable changes to the provisions of Annexure "B" from time to time for operational reasons. The **Employee** will be fully consulted before any such change is made.
- 8.5 The **Employer** may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

9. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure C.

10. OBLIGATIONS OF THE EMPLOYER

- 10.1 The Employer shall -
 - 10.1.1 Create an enabling environment to facilitate effective performance by the employee;
 - 10.1.2 Provide access to skills development and capacity building opportunities;
 - 10.1.3 Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
 - 10.1.4 On the request of the **Employee**, delegate powers reasonably required by the **Employee** to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
 - Make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

11. CONSULTATION

- 11.1 The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others
 - 11.1.1 A direct effect on the performance of any of the **Employee**'s functions;
 - 11.1.2 Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and
 - 11.1.3. A substantial financial effect on the **Employer**.
- 11.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 In the case of unacceptable performance, the **Employer** shall
 - 12.1.1 Provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and
 - 12.1.2 After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.

13. DISPUTE RESOLUTION

- Any disputes about the nature of the **Employee**'s performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by
 - 13.1.1 The Executive Mayor within thirty (30) days of receipt of a formal dispute from the **Employee**; or
 - 13.1.2 Any other person appointed by the Executive Mayor.
 - 13.1.3 In the case of Managers directly accountable to the Municipal Manager, a Member of the Mayoral Council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee;

Whose decision shall be final and binding on both parties.

13.2 In the event that the mediation process contemplated above fails, clause 20.3 of the Contract of Employment shall apply.

14. GENERAL

- The contents of this agreement and the outcome of any review conducted in terms of Annexure B may be made available to the public by the **Employer**.
- Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

manager as the responsible person, within fourteen (14) days after the conclusion of the assessment.
Thus done and signed at ARABERS on this the day of June 2025.
AS WITNESSES:
1 Mr. Matumane N.D. Director: Corporate Services
2
AS WITNESSES:
1 Mr. Kgwale M.M/ MUNICIPAL MANAGER
2.

The performance assessment results of the section 56 manager must be submitted to the municipal

14.3

CORE COMPETENCIES REQUIREMENTS



Sekhukhune District Municipality

CORE COMPETENCIES REQUIREMENTS FOR MANAGERS REPORTING DIRECTLY TO THE MUNICIPAL MANAGER

NAME OF INCUMBENT: MATUMANE N.D

POSITION HELD: DIRECTOR; CORPORATE SERVICES

SIGNATURE

POSITION HELD: MUNICIPAL MANAGER
DATE 30/04/2085 SIGNATURE 1

NAME OF SUPERVISOR: MR KGWALE M.M

CORE MANAGERIAL AND OCCUPATIONAL COMPETENCIES	CHOICE	WEIGHT
Core Managerial Competencies		
Strategic Capability and leadership		
Programme and Project Management		
Financial Management(Compulsory)	×	20
Change Management		
Knowledge Management		
Service Delivery Innovation		
Problem Solving and Analysis		
People Management and Empowerment(Compulsory)	×	40
Client Orientation and Customer Focus(Compulsory)	×	20
Communication		
Honesty and Integrity		
Core Occupational Competencies		
Competence in Self-Management		
Interpretation of and implementation within the legislative and national policy frameworks		
Knowledge of Performance Management and Reporting		
Knowledge of global and South African specific political, social and economic contexts		
Competence in policy conceptualisation, analysis and implementation		
Knowledge of more than one functional municipal field/discipline		
Skills in Mediation		
Skills in Governance	×	20
Competence as required by other national line sector departments		
Exceptional and dynamic creativity to improve the functioning of the municipality		
TOTAL		

PERFORMANCE DEVELOPMENT PLAN



PERSONAL DEVELOPMENT PLAN (PDP)

ENTERED INTO BY AND BETWEEN MR. KGWALE MESHACK MAHLAGAUME (MUNICIPAL MANAGER)

AND

MR MATUMANE NKWANE DANGER DIRECTOR: CORPORATE SERVICES



1. Personal Development Plan

- 1.1.1 A Municipality should be committed to
 - (a) the continuous training and development of its employees to achieve its vision, mission and strategic objectives and empower employees; and
 - (b) managing training and development within the ambit of relevant national policies and legislation.
- 1.1.2 A Municipality should follow an integrated approach to Human Resource Management, that is:
 - (a) Human resource development forms an integral part of human resource planning and management.
 - (b) In order for training and development strategy and plans to be successful it should be based on sound Human Resource (HR) practices, such as the (strategic) HR Plan, job descriptions, the result of regular performance appraisals and career pathing.
 - (c) To ensure the necessary linkage with performance management, the Performance Management and Development System provides for the Personal Development Plans of employees to be included in their annual performance agreements. Such approach will also ensure the alignment of individual performance objectives to the municipality's strategic objectives, and that training and development needs can be identified through performance management and appraisal.
 - (d) Career-pathing ensures that employees are placed and developed in jobs according to aptitude and identified potential. Through training and development they can acquire the necessary competencies to prepare them for future positions. A comprehensive competency framework and profile for Municipal Managers are attached and these should be linked to relevant registered unit standards to specifically assist them in compiling Personal Development Plans in consultation with their managers.
 - (e) Personal Development Plans are compiled for individual employees and the data collated from all employees in the municipality forms the basis for the prescribed Workplace Skills Plan, which municipalities are required to compile as a basis for all training and education activities in the municipality in a specific financial year and report on progress made to the Local Government Sector Education and Training Authority.
- 1.1.3 The aim of the compilation of Personal Development Plans is to identify, prioritize and implement training needs.
- 1.1.4 Compiling the Personal Development Plan attached at Appendix.
 - (a) Competency assessment instruments, which are dealt with more specifically in Appendix 1 and 2, should be established to assist with the objective assessment of employees' actual competencies against their job specific competency profiles and managerial competencies at a given period in time with the purpose of identifying training needs or skills gaps.
 - (b) The competency framework and profiles and relevant competency assessment results will enable a manager, in consultation with his / her employee, to compile a Personal Development Plan. The identified training needs should be entered into column 1 of Appendix 1, entitled Skills / Performance Gap. The following should be carefully determined during such a process:
 - (i) <u>Organisational needs</u>, which include the following: o <u>Strategic</u> development priorities and competency

requirements, in line with the municipality's strategic objectives.

The competency requirements of individual jobs. The relevant job requirements (job competency profile) as identified in the job description should be compared to the current competency profile of the employee to determine the individual's competency gaps.

o Specific competency gaps as identified during the probation period and

performance appraisal of the employee.

- (ii) <u>Individual training needs</u> that are job / career related.
- (c) Next, the prioritisation of the training needs [1 to ...] should be listed since it may not be possible to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis. This implies that all these needs should be prioritized for purposes of accommodating critical / strategic training and development needs in the HR Plan, Personal Development Plans and the Workplace Skills Plan.
- (d) Consideration must then be given to the expected outcomes, to be listed in column 2 of Appendix 1, so that once the intervention is completed the impact it had can be measured against relevant output indicators.
- (d) An appropriate intervention should be identified to address training needs / skills gaps and the outcome to be achieved but with due regard to cost effectiveness. These should be listed in column 3 of Appendix 1, entitled: Suggested training and / or development activity in line with the National Qualifications Framework, which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine through the Training / Human Resource Development / Skills Development Unit within the municipality whether unit standards have been developed and registered with the South African Qualifications Authority that are in line with the skills gap and expected outcomes identified. Unit standards usually have measurable assessment criteria to determine achieved competency.
- (e) Guidelines regarding the number of training days per employee and the nominations of employees: An employee should on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions.
- (f) Column 4 of Appendix 1: The suggested mode of delivery refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. The training / development activity should impact on delivery back in the workplace. Mode of delivery consists of, amongst others, self-study [The official takes it upon him / her to read e.g. legislation]; internal or external training provision; coaching and / or mentoring and exchange programmes, etc.
- (g) The suggested time frames (column 5 of Appendix 1) enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and also ensuring that the PDP is implemented systematically.
- (h) Work opportunity created to practice skill / development areas, in column 6 of Appendix 1, further ensures internalisation of information gained as well as return on investment (not just a nice to have skill but a necessary to have skill that is used in the workplace).
- (i) The final column, column 7 of Appendix 1, provides the employee with a support person that could act as coach or mentor with regard to the area of learning

Personal Development Plan for: Mr Matumane N.D(Director: Corporate Services)

Compiled on :

7. Support Person

5. Suggested Time 6. Work opportunity Frames created to practice created to practice skill / development 4. Suggested mode of delivery 2. Outcomes Expected 3. Suggesfed (measurable indicators: training and / or quantity, quality and time development frames) activity 1. Skills/Perform ance Gap (in order of priority)

Supervisor's Signature
Employee Signature

SCORE CARD

		POE		Minutes and attendance register	Minutes and attendance register	Helpdesk incident report	Purchase Order/Delivery Note	ICT network infrastructure report	Purchase Order/Delivery Note	
		TOTAL BUDGET 2025-2026		R0.00	R0.00	R0.00	R3 000 000.00	R7 264 000.00	R4 100 000.00	
	JARTER	Q4		1 ICT Steering Committee meetings held	1 ICT Service Providers Performance Monitoring and Evaluation meetings held		100% Computer Equipment procured, and consumables procured	10 sites connected with ICT network infrastructure	100% IT software R4 100 000.00 Licenses renewed	
NOIL	TARGETS FOR 2025/26 SDBIP PER QUARTER	Q 3		1 ICT Steering Committee meetings held	1 ICT Service Providers Performance Monitoring and Evaluation meetings held	100% of reported 100% of reported ICT user queries ICT user queries resolved	100% Computer Equipment procured, and consumables procured	10 sites connected with ICT network infrastructure	100% IT software Licenses renewed	
TRANSFORM	S FOR 2025/26	0 2	-0GY (ICT)	1 ICT Steering Committee meetings held	1 ICT Service Providers Performance Monitoring and Evaluation meetings held	100% of reported ICT user queries resolved	100% Computer Equipment procured, and consumables procured	10 sites connected with ICT network infrastructure	100% IT software Licenses renewed	
ANIZATIONAL	TARGET	Q1	TION TECHNOL	1 ICT Steering Committee meetings held	1 ICT Service Providers Performance Monitoring and Evaluation	100% of reported ICT user queries resolved	100% Computer Equipment procured, and consumables procured	10 sites connected with ICT network infrastructure	100% IT software Licenses renewed	
INSTITUTIONAL DEVELOPMENT AND ORGANIZATIONAL TRANSFORMATION		ANNUAL TARGET 2025/2026	INFORMATION AND COMMUNICATION TECHNOLOGY (ICT)	4 ICT Steering Committee meetings held	4 ICT Service Providers 1 ICT Service Performance Monitoring Providers and Evaluation Performance meetings held Monitoring an Evaluation meetings held meetings held meetings held	100% of reported ICT user queries resolved	100% Computer Equipment procured, and consumables procured	40 sites connected with 10 sites connected ICT network infrastructure infrastructure	100% IT software Licenses renewed	
TUTIONAL DEVEL		INDICATORS	INFORMATION	Number of ICT Steering Committee meetings held	Number of ICT Service Providers Performance Monitoring and Evaluation meetings	Percentage of reported ICT user tqueries resolved	Percentage of Computer Equipment I and consumables procured	CT	Percentage IT software Licenses Irenewed	
INSTI		BASELINE 2024/2025		4 meetings convened	D	100% of reported ICT user queries resolved	100 % Computing Equipment and consumables procured	23 sites connected Number of sites with ICT connected with I infrastructure network infrastructure	100% IT software	
		PROJECT		ICT Steering Committee Meetings	Contract Monitoring 4 ICT Service Providers Performance Monitoring an Evaluation meetings held	ICT user queries	Procurement of Computing Equipment and consumables	ICT Network Infrastructure		
		OBJECTIVES		To convene ICT steering committee meetings by June 12026	To monitor Service Cevel Agreements by June 2026	To resolve ICT user queries queries by June 2026	To provide computer working tools by June 2026	To connect ICT Interverted Intrastructure by June 2026	To renew municipal Software Licenses software & licenses for by June 2026	
		WEIGH SUB- TING WEIGH TING		()	\sim	3	2	2	3	

Labour Relations Publications	Attendance registers and minutes.	Grievances Register/Grievance Forms
R57 000.00	R0.00	R0.00
1 Labour relations publication issued.	3 LLF meetings facilitated.	100% facilitation of Labour related grievances.
1 Labour relations Publication issued.	3 LLF meetings 3 LLF meetings R0.00 facilitated. facilitated.	100% facilitation 100% facilitation 100% facilitation of Labour related of Labour related grievances.
E	3 LLF meetings facilitated.	100% facilitation of Labour related grievances.
1 Labour relations 1 Labour Publication issued. relations Publicatio	3 LLF meetings facilitated.	100% facilitation of 100% facilitation 100% facilitation R0.00 Labour related of Labour related grievances. grievances.
4 Labour relations publications issued	12 LLF meetings facilitated	Percentage of labour 100% Labour related related grievances facilitated facilitated
4 Labour relations Number of Labour 4 Labour relations publications issued relations publications issued issued	4 Local Labour Number of LLF 77 12 LLF me Forum Facilitated meetings facilitated facilitated	100% Labour Percentage of labour related grievances related grievances facilitated
4 Labour relations publications issued	4 Local Labour Forum Facilitated	100% Labour related grievances reacilitated facilitated
Labour relations publications	To facilitate Local Local Labour Forum 4 Local Labour Labour Forum Facilitated (LLF) Forum Facilitated meetings by June 2026	Labour related grievances
To issue Labour relations publications by June 2026	To facilitate Local Labour Forum meetings by June 2026	To facilitate Labour Labour related related Grievances grievances by June 2026
3	8	3



Disciplinary Cases Register/ Outcome/Attandence Register/Arbitration Awards		Attendance registers	Attendance Registers.	Attendance Registers, Report		Acknowledgement Letter
R0.00		R2 000 000.00		R2 000 000.00		R0.00
		4 Wellness programmes conducted (2 wellness awareness programmes, 1 Stress and Trauma Management Programme for Substance abusers 1 Wellnesday event).	2 Substance Abuse programmes conducted (2 Group substance abusers)	13 Occupational Health and Safety elements conducted (9 workplace inspections, 1 safety awareness safety awareness campaign, 1 safety committee meetings, 1 medical surveillance programme, 1 servicing of fire hose reels.		No Activity
100% facilitation 100% facilitation 100% facilitation of Labour related of Labour related disciplinary disciplinary cases.		4 Wellness programmes conducted (2 Wellness awareness programmes, 2 Stress and Trauma Management programme)	2 Substance Abuse programmes conducted (2 Group substance abusers)	13 Occupational Health and Bately elements conducted (9 workplace inspections, 1 safety awareness campaigns, 1 safety committee meeting, 1 servinguishers and 1 medical surveillance programme)		1 Employment Equity report submitted to department of Labour by 15 January 2026
		2 Wellness programmes conducted (2 Wellness awareness programmes)	2 Substance Abuse programmes conducted (2 Group counselling for substance abusers)	12 Occupational Health and Backy Safety elements conducted (9 workplace inspections, 1 safety awareness campaigns, 1 safety committee medical surveillance programme)		No Activity
Tou% facilitation of Labour related disciplinary cases.	PROGRAMME	3 Wellness programmes conducted (2 Wellness awareness programmes conducted, 1 National Employee physical wellness programme)	2 Substance Abuse 2 Substance programmes Abuse conducted (2 programmes Group counselling conducted (2 for substance abusers) counselling frou substance abusers)	12 Occupational Health and Safety elements conducted (9 workplace inspections, 1 safety awareness campaigns, 1 medical medical surveillance	ANAGEMENT	No Activity
100% disciplinary cases facilitated	EMPLOYEE WELNESS PROGRAMME	programmes conducted	cted	50 Occupational Health and Safety elements conducted 136 workplace inspections, 14 safety awareness campaigns, 14 safety committee meetings, 11 servicing of fire to servicing of fire hose reals 14 medical surveillance programme)	HUMAN RESOURCE MANAGEMENT	1 Employment Equity report submitted to department of Labour by 15 January 2026
Percentage of disciplinary cases facilitated	EM	Number of wellness awareness programmes conducted	Number of substance abuse abuse programmes conducted	Number of Occupational Health and Safety elements conducted	H	Number of Employment Equity report submitted
/ disciplinary cases Percentage of facilitated disciplinary ca facilitated		12 wellness programmes conducted	9 substance abuse programmes conducted	51 Occupational Health and Safety elements conducted		Employment Equity report submitted to department of Labour by 15 January 2025
Labour related disciplinary cases		programme programme	Substance Abuse Programme	Occupational Health and Safety elements		Employment Equity
related disciplinary cases by June 2026		To conduct employee wellness programmes by June 2026	To conduct substance abuse programmes by June 2026	To conduct Occupational Health and Safety elements by June 2026		To facilitate submission of employment equity report to DoL by June 2026
8		₩	8	6		2



*Signed Individual Performance Agreements for Q1 POE	Lvanation report for Q3 POE	Acknowledgement letter by LGSETA "Draft WSP Report	Internal Bursary Report	External Bursary Report	Council Resolution	Progress Report		Approved File Plan	Job Card Quarterly Fleet Management Reports	Licence Disks	Proof of Payment Pictures
R0.00		R0.00	R1,200,000	R1,000,000	R0.00	R0.00		R0.00	R36 865 500. 00	R1 900 000.00	
No Activity	,	1 Workplace Skills Plan (WSP/ATR) submitted to LGSETA by 30 April 2026	20 of External Bursary Internal Bursaries maintained	No activity	2 corporate services related policies reviewed *Leave policy *Attendance and punctuality	ress s on job ition		No Activity	24 municipal fleet maintained and repaired	No Activity	2 IWS machinery R0.00 & vehicles delivered through RT57
appointed middle managers individual mid-	performance evaluated (Level 2 and 3 Managers)	Development of Quartely Training and Development Report.	20 of External Bursary Internal Bursaries maintained	5 Bursaries awarded	No Activity	1 progress reports on job evaluation		1 records management programme. records disposal) implemented	24 municipal fleet maintained and repaired	48 fleet licensed	No Activity
No Activity		No activity	20 of External Bursary Internal Bursaries maintained	No activity	No Activity	1 progress reports on job evaluation		No Activity	24 municipal fleet maintained and repaired	No Activity	1 IWS machinery & vehicles delivered through RT57
100% of appointed middle managers individual performance acreaments signed	(Level 2 and 3 Managers)	No activity	20 of External Bursary Internal Bursaries maintained	No activity	No Activity	1 progress reports on job evaluation	WICES	1 records management programmes (File Plan review.	24 municipal fleet maintained and repaired	48 fleet licensed	No Activity
100% of appointed middle managers individual performance evaluated (Level 2 and 3 Managers)	2000	1 Workplace Skills Plan No activity (WSP/ATR) submitted to LGSETA by 30 April 2026	20 of External Bursary Internal Bursaries maintained	5 External Bursary awarded	2 corporate services related policies reviewed "Leave policy *Attendance and punctuality policy.	4 progress reports on job evaluation	AUXILIARY SERVICES	2 records management programmes (File Plan review and records disposal) implemented	96 municipal fleet maintained and repaired	96 fleet licensed	3 IWS machinery & vehicles delivered through RT57
Percentage of middle 100% of appointed managers individual middle managers performance individual performa evaluated (Level 2 3 Managers)		Number of 1 Workplace Skills Plan (WSP/ATR) submitted (WSP/ATR) LGSETA by 30 April submitted 2026	Number of Internal Bursaries maintained	Number of External Bursary	ate	Number of progress reports on job evaluation			Number of municipal street maintained and repaired	Number of fleet licensed	Number of Vehicles 3 and machinery acquired and telivered through RT57
PMS policy		Workplace Skills Plan (WSP/ATR) submitted to LGSETA by 30 April 2025	22 Internal Bursaries awarded	New	Collective Agreements (9 HR services related policies reviewed in policies reviewed the 2024/2025 FY)	Incomplete SALGA Job evaluation Master list		Approved File Plan Number of records management programmes (File Plan review and records disposal) implemented	88 municipal fleet maintained and repaired	88 fleet licensed	5 Vehicles
Cascading of individual PMS		WSP (Workplace Skills Plan)	Internal Bursary maintenance	Externally Bursary Award	Policy review	Job Evaluations		Records Management	Fleet management		Procurement of IWS machinery & vehicles
To cascade the Individual PMS to middle managers by June 2026		To facilitate training, development and learning through Workplace Skills Plan by June 2026	To maintain Bursaries by June 2026	To award External Bursaries by June 2026	To review corporate services related policies by June 2026	To facilitate evaluation by 2026		To provide sound records management by June 2026	To manage municipal fleet by June 2026		To facilitate purchase of IWS machinery & vehicles by June 2026
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	To facilitate purchase of mobile offices by June 2026	Procurement of 3 mobile of mobile offices (IWS delivered Fire)	offices	Number of mobile offices procured (IWS and EMS)	Number of mobile 3 mobile offices offices procured (IWS delivered (1 IWS and 2 and EMS)	No Activity	No Activity	No Activity	3 mobile offices delivered (1 IWS and 2 EMS)	R0.00	Proof of Payment Pictures
1				G00D G0'	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	IBLIC PARTICIPA	ATION				
	To address AG findings by June 2026	OPERATION CLEAN AUDIT	100% external audit findings 2023/2024 addressed	Percentage external audit findings addressed	100% external audit No activity findings addressed	No activity	No activity	100% external audit findings addressed	100% external audit findings addressed	R0.00	Reports
	To monitor Internal controls by June 2026	Internal control	100% internal control 2024/2025 addressed	Percentage management of time register and leaves	100% management of time register and leaves	100% management of time register and leaves	100% management of time register and leaves	100% management of time register and leaves	100% management of time register and leaves	R0.00	Time register
	To monitor timeous submission of municipal reports/docume nts by June 2026	Timeous submission of municipal reports/documen ts	*Quarterly & monthly reports submitted. *IDP, Council resolution register & Annual report information updated	Percentange timeous submission of municipal documents done	ous of done icil egister, ont & sports)	100% timeous submission of municipal documents done (Quarterly reports & Council resolution register)	n of	timeous submission of municipal documents done (Quarterly reports & Council resolution register)	100% timeous R0.00 submission of municipal documents done (Quarterly reports & Council resolution register)	R0.00	Central Submission register
	To have functional portfolio committees by June 2026	Functional Portfolio Committee	6 portfolio committee meetings held	Number of portfolio committee meetings held as per coucil schedule of activities	11 portfolio committee meetings committee held as per coucil schedule of as per cou activities schedule of activities	5 portfolio committee meetings held as per coucil schedule of activities	2 portfolio committee meetings held as per coucil schedule of activities	2 portfolio committee meetings held as per coucil schedule of activities	2 portfolio committee meetings held as per coucil schedule of activities	R0.00	Agenda, minutes and attendance registers
	To address risk management issues by June 2026	RISK 70% risk MANAGEMENT resolved	issues	Percentage risk management issues resolved	80% risk 60% risk management issues management resolved issues resolved	pe	60% risk management issues resolved	60% risk management issues resolved	60% risk management issues resolved	R0.00	Risk reports
1	To address internal audit issues by June 2025	INTERNAL AUDIT	100% internal audit issues resolved	Percentage internal audit issues resolved	100% internal audit issues resolved	100% internal audit issues resolved	100% internal audit issues aresolved	100% internal audit issues resolved	100% internal audit issues resolved	R0.00	reports
1	To implement Council resolutions by June 2026	COUNCIL	100% council resolution implemented 2023/2024	Percentage implelementation of council resolutions	100% implelementation of council resolutions	100% implelementatio n of council resolutions	100% implelementat ii ion of council or resolutions	100% Implelementati implelementati on of council resolutions		R0.00	Resolution Register
			INCTI	INSTITITIONAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	C GIAN MOITAMGOS	ANOITABINATIONA		HALL			



quartely report		Expenditure Report	Draft and final budget. Attendance Register	CPS Procurement plan
		R0.00	R0.00	R0.00
No Activity		10% variance 10% variance R0.00 achieved achieved	100% participation in mSCOA compliance during budget process	
1 quartely report coordinated		10% variance achieved	100% 100% participation in mSCOA compliance compliance during budget during budget process	100% of CPS 100% of CPS No activity procurement procurement plan plan implemented implemented
1 quartely report coordinated		10% variance achieved	No activity	100% of CPS 100% of CPS procurement procurement plan plan implemented implemented
2 quartely reports coordinated	BILITY	10% variance achieved	No activity	100% of CPS procurement plan implemented
4 quartely reports coordinated	FINANCIAL VIABILITY	10% variance achieved	100% participation No activity in mSCOA compliance during budget process	100% of CPS procurement plan implemented
orts		Percentage 10% vari	Percentage 100% participat participat in mSCOA compliance during budget process budget process	2024/25 Percentage of 100% of CPS completed SCM CPS procurement procurement plan processes plan implemented implemented plan(BTO)
2024/2025 Number of Quartely quartely rep Reports in place coordinated		10% variance 2024/2025 achieved	Council resolution 2024/2025 & Treasury circular	2024/25 completed SCM processes plan(BTO)
Quartely Reports		EXPENDITURE 10% variance MANAGEMENT 2024/2025 achieved	ıtation	Procurement Plan
To coordinate Quartely Reports by June 2026		To curb expenditure variance at 10% by June 2026	To monitor the Implemen implementation of Mscoa of Mscoa by June 2026	To adhere to procurement schedule by June 2026
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MUNICIPAL MANAGER

DIRECTOR: CORPORATE SERV.

30/06/2025 DATE